



Cloud

# MANAGED SAP B1

**gigas**

## Service. Support. Security.

The best partner for SMBs

Managing your SAP Business ONE infrastructure in a uniquely secure cloud. Our infrastructure streamlines business processes and protects your data within secure, cloud-based servers. As the industry's longest-tenured SAP Business One infrastructure provider, we've expanded across Europe, America, and Africa

with a focus on three core principles servicing companies from our datacenters located in Ireland, Spain, Portugal, Miami, Colombia & Chile.

### SERVICE

**Just simplifies your day-to-day while cutting costs!**

Our managed cloud infrastructure saves you money by reducing your dependence on costly IT staff, reduces the possibility of network downtime leading to lost revenue, and frees you up to focus on business planning and strategy.

Teaming up with us means you're never alone during an emergency. Call, chat, email us and we will be there for you. Not that you'll need much support - our service includes inbuilt business and disaster recovery plans, and all of your administration up to the OS level will be taken care of by our dedicated tech consultants.

We'll also fully maintain and patch your SAP HANA infrastructure, so you can stay ahead of the latest tech innovations with automatic updates from our team.

For everyone that uses SAP HANA to drive their business, we are the high-functioning engine that makes sure you never break down. Technical issues that last even a day can have a huge effect on small businesses - so we're always on-hand to protect your investment within a world-class infrastructure.



**High-functioning engine that makes sure you never break down**

### SUPPORT

Our customer care is second to none. You'll have ongoing access to dedicated, expert tech consultants, and we'll manage your day-to-day IT operations.

We pride ourselves on the strong relationships we build with our clients. We work around the clock to deal with Priority 1 issues (24X7 support) and for standard priority issues, we're available any time from 8:30am to 5:30pm GMT.



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